



INTERNET USER APPLICATION FORM

05 04 04 OFFICE USE ONLY
 Referrer No.
 AR:
 Agent No.
 AA:

Mobile: 0401 180 299 Email: info@agapenet.com.au

All pricing valid as at 5th April 2004

PERSONAL DETAILS

(ONE APPLICATION PER FORM. PLEASE PRINT CLEARLY)

*First Name Middle Name *Phone (BH): THIS SYMBOL * MEANS REQUIRED

*Surname *Phone (AH):

*Postal Address Fax:

*Suburb Mobile:

*City *State *Post Code Contact Email Address: @

PLEASE SELECT THE ACCOUNT TYPE YOU REQUIRE (ALL PRICES ARE PER MONTH)

PLEASE CROSS APPROPRIATE BOX

DIALUP

56k Modem

Australia Wide (98%)

\$17.95

Select Here

**UNLIMITED DOWNLOADS
UNLIMITED HOURS**

(A Once-off setup fee of \$10.00 applies to dial-up accounts.)

Please Select One	ADSL Plan	Monthly Fee	Data Transfer	Monthly Data Included	Excess Data	Monthly Fee Capped	Unshaped Data (Gb)	Once Off Setup Fee
Home ENTRY Broadband (Lite accounts are available to new customers only)								
<input type="checkbox"/>	256 Home Lite	\$29.95	256k/64k	200 Mb	10c	\$74.95	15Gb	\$140
<input type="checkbox"/>	512 Home Lite	\$49.95	512k/128k	200 Mb	10c	\$94.95	25Gb	\$140
<input type="checkbox"/>	1500 Home Lite	\$84.95	1.5Mb/256k	300 Mb	10c	\$129.95	35Gb	\$140
Home FLAT RATE Broadband								
<input type="checkbox"/>	256 Home Med	\$64.95	256k/64k	Shaped	---	----	15Gb	\$90
<input type="checkbox"/>	512 Home Med	\$84.95	512k/128k	Shaped	---	----	25Gb	\$90
<input type="checkbox"/>	1500 Home Med	\$119.95	1.5Mb/256k	Shaped	---	----	35Gb	\$90
Home UNMETERED Broadband								
<input type="checkbox"/>	256 Home Max	\$89.95	256k/64k	Unmetered	---	----	----	\$90
<input type="checkbox"/>	512 Home Max	\$109.95	512k/128k	Unmetered	---	----	----	\$90
<input type="checkbox"/>	1500 Home Max	\$149.95	1.5Mb/256k	Unmetered	---	----	----	\$90
SDSL								
<input type="checkbox"/>	512 SDSL	\$131.95	512k/512k	1000Mb	10c	\$161.95	----	\$140

Phone Number for ADSL Account

You must provide a number to be used for an ADSL Connection!

(Please include area code. Actual line number that you intend to use for the service; must be independent of rotary, PABX, Commander system, EasyCall, Duet lines etc.)

ADSL

USB

ETHERNET

Network Details:

(Either a USB or Ethernet port is required to connect the modem/router.)

Operating System*

(FULL VERSION DETAILS: e.g. Windows '98 SE, Mac OSX)

Do you require information on how to connect to the internet? Yes No

EMAIL ACCOUNT DETAILS (you may add extra email addresses at a future date)

*Email Address 1: 1st preference @agapenet.com.au (Eg. youname@agapenet.com.au)

*Email Address 1: 2nd preference @agapenet.com.au

*Password: (6 to 8 characters; include a special character eg. "!" or "?". Passwords are case sensitive)

Comments

PAYMENT DETAILS (Account Administration by Sydneywerks Pty Ltd)

*CARD TYPE Bankcard Visa Mastercard AMEX *OTHER (surcharges may apply)

AMEX ID No. *Exp. Date / /

*Cardholders Name *Card Number

Cardholders Signature to Authorize Deduction

x Months IN ADVANCE \$

Extras eg. static IP, other payment method \$

Setup Fee Dialup \$10 / ADSL \$190 \$

ADSL Setup includes Modem/Router

Amount Due \$

ORGANISATION YOU WOULD LIKE SPONSORED - (OPTIONAL - THE NOMINATED ORGANISATION WILL RECEIVE THE AGAPENET REBATE)

Organisation Name Phone Number

Organisation Address City State Postcode

Contact Name Contact Email Address: @

I have read, understand and accept the terms and conditions of the above selected account.

Please mail completed form to: P.O. Box 879 Rozelle NSW 2039 or fax to: 02 9818 7711

X.....
Signature of Applicant. | Dated: / /

PLEASE READ AND NOTE THESE TERMS AND CONDITIONS

Dial - Up accounts include up to three email addresses, and ADSL up to two. Dialup is NOT subject to any download restrictions. 3 month and 6 month minimum terms apply to Dial-Up and ADSL accounts respectively. A once-off set up charge and a per-month charge apply to the use of each account. Billing is quarterly in advance for the monthly fee and monthly in arrears for any excess data charges incurred. All prices shown include GST. Users who wish to pay monthly incur a \$2.00 per month surcharge or by any means other than automatic credit card deduction will incur a \$1 surcharge per payment. Packages shown are for minimum 6 month term. (Packages for longer/shorter terms or for greater included monthly downloads may be negotiated) Receipt by Agapenet of a completed application form means that the applicant has read, understood and agrees to be bound by the Terms and Conditions as published on the Agapenet website from time to time.

RESIDENTIAL/SOHO ADSL NOTES: All prices shown include GST. A once only Setup Fee is charged for each Residential/SOHO ADSL connection required (includes 1 line filter & 1 USB cable). For online security reasons we strongly recommend the use of a modem/router rather than modem only. A modem/router is supplied with each Residential/SOHO ADSL account at an additional cost of \$100 unless prior arrangements have been made with Agapenet.

An optional standard onsite installation fee includes connection to only one computer, connection to further computers will attract a fee based on the time taken to connect those computers charged at the rate of \$132.00 per hour GST Inc. This service is subject to location availability.

Billing is quarterly in advance for the monthly fee and monthly in arrears for any excess data charges incurred. Charges start to apply from the date the service is provisioned. The Monthly Excess Data Charge applies to whichever is highest overall - either downloads, or uploads, but not both. These services are not recommended for hosting servers. Please contact us should you need to do so. All Residential/SOHO ADSL accounts come with 2 POP email addresses and 10 MB personnel web space. Reduced setup charges may apply should you be transferring from another provider. Please contact us should you have business, hosting or SDSL requirements. We have Internet products to suit all needs. Deductions against credit card payments on new accounts will only be made after the service is established.

Static IP address is available at an additional \$15 per month.

The following ports are blocked on the Residential/SOHO ADSL service: 80 (web servers), 25 (mail servers), 443 (secure web servers), 110 (pop servers), 21 (ftp servers), 119 (news servers)

Account Termination: If you choose to terminate your ADSL account with us within 6 months of signing up there is a disconnection fee of \$120 and if between 6 and 12 months a fee of \$60.

Shaping: In any given month, on reaching the monthly threshold, data speed is reduced to 72 kB/s and then to 33 kB/s when a further 25% of the threshold is reached. (only applies to Residential/SOHO ADSL accounts)

PRIVACY POLICY

Agapenet.com.au has a strict policy of adhering to the spirit and the letter of the National Privacy Principles as contained in the Privacy Act 1998 as amended from time to time. A full copy of our Policy is available on our website for your perusal.

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These additional notes and conditions and our pricing may be amended at any time without notice. Please check our website for latest details. Existing customers will be notified in advance of any changes to their pricing. <http://www.agapenet.com.au/>